

## Student Success Center Student Contacts

2015 - 2016 Student Contacts (09/01/15 - 08/31/16)	Total Contacts	Unique Students	Maximum Student Contacts	Average Number of Contacts
<b>Total Contacts</b>	82,242	14,974	146	5.49
<b>Departments</b>				
Advising Services	18,260	7,579	20	2.41
BAAS/BGS	2,365	881	17	2.68
NSO/TSO Advising	1,758	1,736	3	1.01
Transfer Services -Community College Contacts	289	266	4	1.09
Early Alerts	2,175	1,280	12	1.70
Career Services	25,593	6,243	33	4.10
Financial Aid	4,034	2,205	29	1.83
Nationally Competitive Scholarships	490	326	13	1.50
Student Disability Services	1,763	272	38	6.48
Student Success Center	5,234	4,326	7	1.21
Study Abroad	1,296	658	8	1.97
Tutoring	4,615	800	83	5.77
Tutoring Labs	4,340	722	128	6.01
Supplemental Instruction	1,873	461	24	4.06
Testing	2,645	2,335	7	1.13
Veterans Services	1,530	534	19	2.87
Writing Center	3,982	1,516	58	2.63
<b>Ethnicity</b>				
Hispanic	21,239	3,387	118	6.27
Non Hispanic	53,709	8,841	146	6.07
No ethnicity listed	7,294	2,747	97	2.66
<b>Race</b>				
American/Alaska Native	2,631	400	89	6.58
Asian	2,223	338	146	6.58
Black or African American	6,563	913	72	7.19
Hawaiian/Pacific Islander	261	38	40	6.87
White	54,953	9,102	133	6.04
No race listed	15,611	4,183	97	3.73
<b>Class</b>				
Freshmen	15,661	2,894	99	5.41
Sophomores	16,224	2,083	133	7.79
Juniors	15,374	2,593	145	5.93
Seniors	25,391	3,898	118	6.51
Blank/Other	9,592	3,799	75	2.52
<b>Gender</b>				
Male	35,521	5,797	146	6.13
Female	45,179	7,635	118	5.92
Blank (Non-Student Tester)	1,542	1,542	1	1.00

Note: All above visits were recorded in AdvisorTrac. If not listed, 0 visits were recorded in AdvisorTrac.

<b>Student Counseling Services</b>	2,121	663	N/A	N/A
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Note: All visits for Student Counseling Services were recorded in Titanium and is not reflected in the total visits to the Student Success Center.



